

# **A Study on Child Welfare League Foundation's Enhancing Parenting Skills Services for High Risk Families in Taiwan**



Child  
Welfare  
League  
Foundation

**Child Welfare League Foundation**

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# Outline

- **Methods**
- **Overview of the High Risk Family Service (HRFS)**
- **CWLF's Enhancing Parenting Skills Strategies**
- **Child Empowerment**

# Methods

- **Focus Group**

- 11 social workers and supervisors from CWLF**
  - Average time on HRFS = 8.5 years**

- **Analyzed 358 cases**

# Overview of the High Risk Family Service

# Origin

- From 2001 to 2004, there were several murder-suicide cases involving children.
- Those cases were not overseen by any government agencies.
- As a result, CWLF started to advocate for preventive services.

# High Risk Family Cases

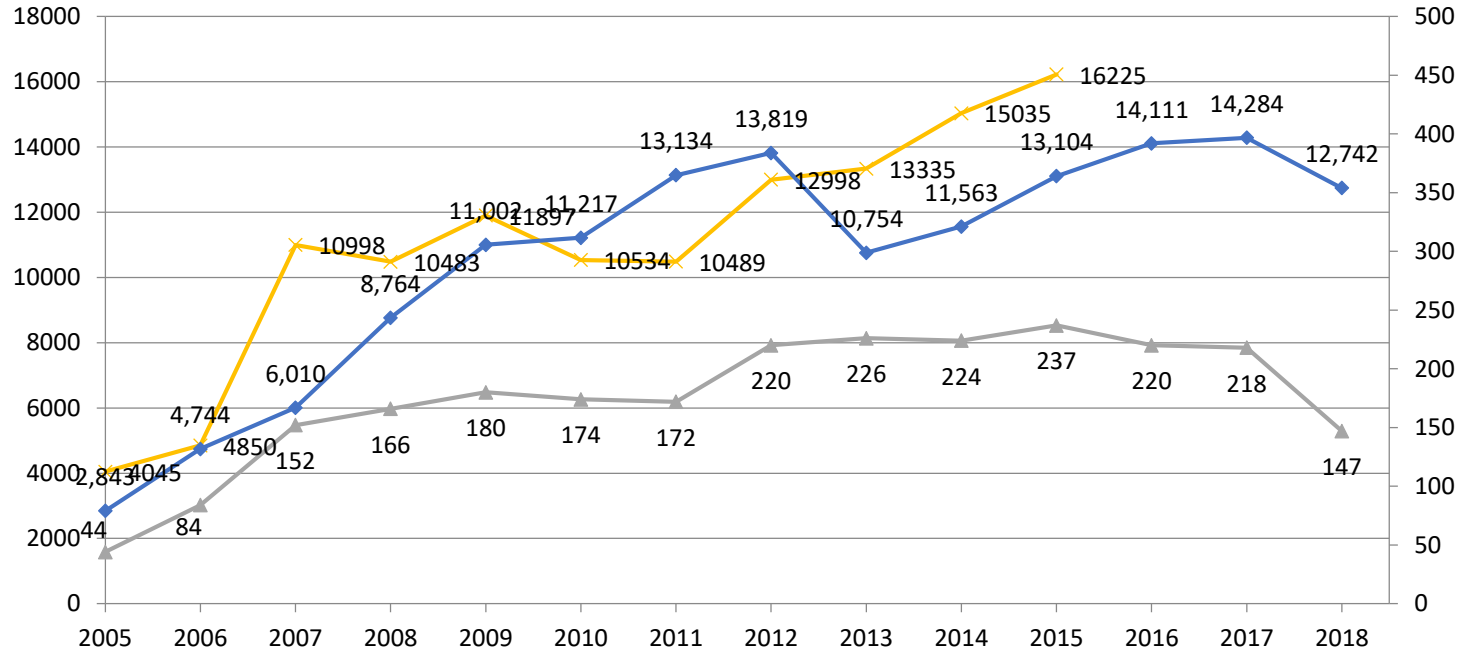
- Six Indicators of High Risk Family
  1. Poverty, single parent, skip-generation parenting
  2. Family death, abandonment, major illness, serving life in prison
  3. Unemployment
  4. Family members who are suicidal
  5. Mental illness, alcohol or drug abuse
  6. Family conflict

# High Risk Family Service

- Role: The government outsourced the service to NGOs. The social workers from the NGOs are the case managers.
- Type of Cases: Provide service to families that are not in the CPS but have risk of child abuse.
- Risk Levels: High, Moderate, Low
- Characteristic: Most cases involuntarily enter HRFS.
- Methods: Home visit and others

# Funding for High Risk Family Service

—x— Funding (in ten thousands)    —◆— Estimation of cases    —▲— Number of social workers funded

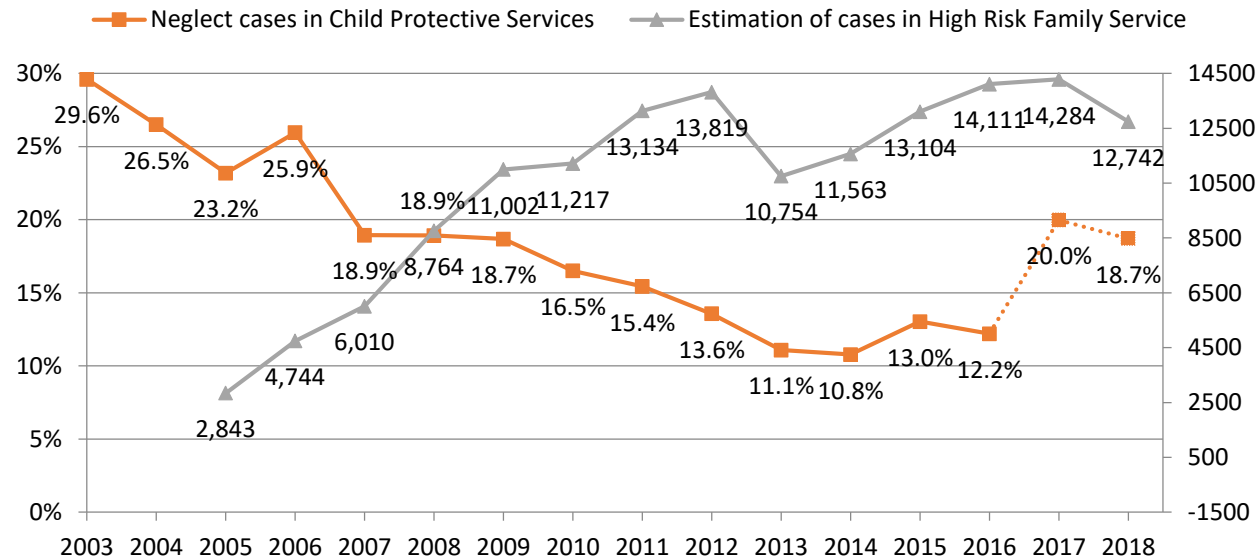




# Problems and Challenges

- Problem: Unclear boundaries with CPS
- The cases that were supposed to enter CPS went to HRFS instead, especially for neglect cases

**Percentage of Neglect Cases in the Past**



# Problems and Challenges

- Problem: Too broad

The service is expanded whenever there is a big news event.

Example: An online dating case in 2012



# Adjustments after 2017

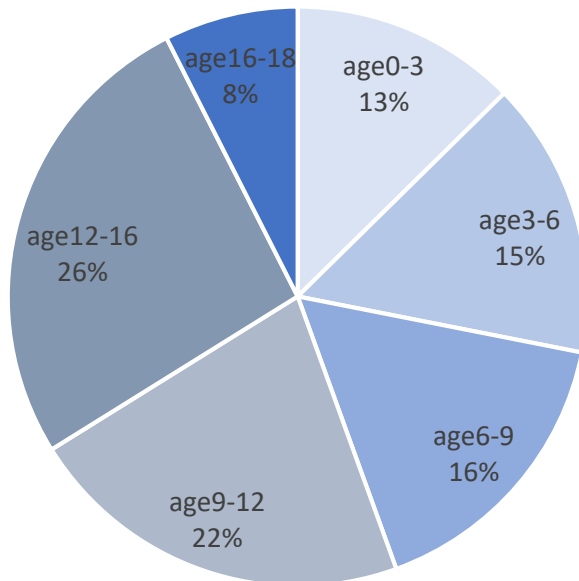
- From 2019, high risk cases enter CPS while moderate and low risk cases are outsourced to NGOs.
- The social workers from the government become the case manager and the social workers from NGO become the resource/service provider.

# CWLF's Enhancing Parenting Skills Strategies

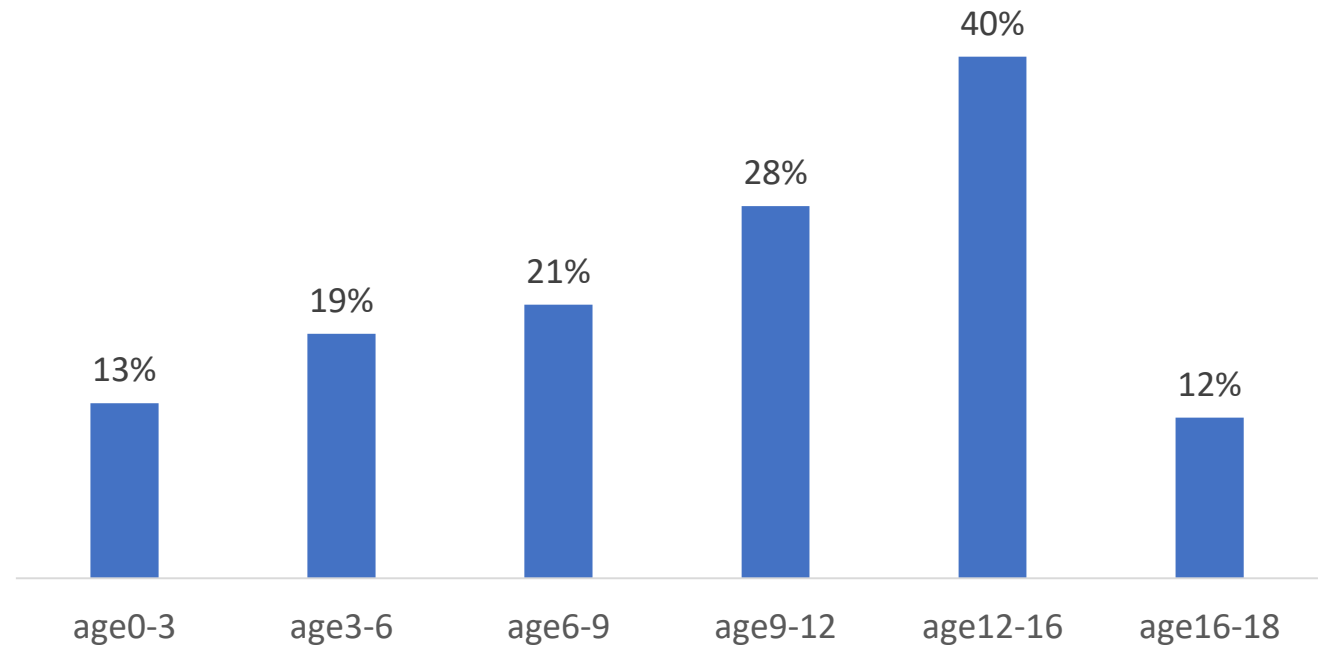
# High Risk Family Cases

- 35% HRFS families have parenting difficulties

Children's Age Distribution



Percentage of Parents with Parenting difficulties



# Enhancing Parenting Skills Strategies

## 1. Establish a Trust Relationship

- 1-1. See the strengths
- 1-2. Empathize instead of blame
- 1-3. Provide tangible support

## 2. Deal with Parents' Personal issues

- 2-1. Elicit motivation
- 2-2. Deal with urgent demands
- 2-3. Promote self-awareness

## 3. Enhance Parenting Skill

- 3-1. Set small goals
- 3-2. Demonstrate and practice
- 3-3. Parenting resources

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# Child Empowerment

# Empowering Children

- Reasons
  1. Observations from HRFS service
  2. Help parents and children see their strengths
  3. Article 12 of the Convention on the Rights of the Child

# Speak for Themselves

- ROC's Initial Report and International Review



# Workplace Experience Program



# Empower Children with Daily Living Skills



# Examples

**Before**



**After**

